

EMBRACE VOLATILITY: QUALITY AND INCOME ARE YOUR FRIENDS

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Market [volatility](#) provides a slew of opportunities and challenges for investment managers whose role during this time is to calm clients while determining the best path forward with their portfolios.

While banks, wirehouses and [RIAs](#) are pouring resources into developing competitive wealth management offerings, many are focusing too much on providing products and not enough on curating the client experience during times of volatility. More and more, investors are seeking quality advice, premiere expertise and straightforward information.

Periods of volatility bring the opportunity to meet this need and it is during this time that managers need to act. Advisors should be doing everything they can to optimize their businesses by making strategic decisions to streamline operations so they can spend more time with their clients.

Finding the right strategy, though, is not quite as simple as prompting ChatGPT to give you the best investment playbook. While some firms are quick to put all their eggs in the [artificial intelligence \(AI\)](#) and ChatGPT baskets – citing productivity benefits – humans are still valuable and important in the process.

A “shared CIO” arrangement serves as a technology and productivity enhancer, providing advisors with more tools, insights and data than they might have access to on their own. It enables advisors to tap into a broader team with analysis, research and insights without the operational challenges of bringing that team on in-house; and it empowers advisors to do what they’re best at: client services. Particularly during times of volatility and stress, this approach can be a highly valuable asset.

Evaluation and evolution are crucial, especially in times of high volatility, and there are a few strategies both advisors and investors can employ during this, and future, periods of volatility:

- **Manage cash more strategically. Chances are,** there are excessive amounts of cash sitting in checking accounts earning 0%. If you haven’t looked at [floating rate treasuries](#) for your cash management, there is an opportunity to earn over 5% today while banks are failing to pass [Fed rate hikes](#) to checking accounts.
- **Look at profitability and quality. Review your portfolio, look at your equity holdings and screen for profitability and quality.** An overly tight Fed that is creating volatility can hurt the most [cyclical stocks](#). Companies with strong [balance sheets](#), higher free [cash flow](#) and low debt have lower refinancing risk and are less vulnerable to profit slowdowns with higher rates caused by [Fed tightening](#).
- **Take advantage of the [higher yields](#) in fixed income.** Yields on quality-screened high-yield bonds can deliver over 8% and that may approach similar returns on equities given elevated market [valuations](#). [Quality](#) screens are important to do due diligence on companies that you’re investing in. You don’t need an active manager to conduct such screens any longer, as some index-based ETFs apply screens for quality within the high-yield bond universe today.
- **When market returns are muted or negative, look at strategies that incorporate downside market cushions, like options selling.** Because this is more complicated for the average investor, leveraging an asset manager or a “shared CIO” approach can help walk you through the benefits. If expectations for returns are subdued, writing options can turn higher volatility into higher income levels that provide downside market cushions.

Advisors know they often need to wear multiple “hats” to deliver a superior wealth management solution. These hats are critical to running their business. But the burden of all these hats can make an advisor feel like the business is running them, especially during sustained periods of volatility.

This brings us to our conclusion: outsourcing wealth management services, whether via a “shared CIO approach,” or AI, will increase dramatically in the coming years. The wealth management practice that can capture this experiential magic in its wealth management offering will be the firm that succeeds.

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DEFINITIONS

Volatility : A measure of the dispersion of actual returns around a particular average level.

Registered Investment Advisor (RIA) : A firm that advises clients on securities investments and may manage their investment portfolios. RIAs are registered with either the U.S. Securities and Exchange Commission (SEC) or state securities administrators.

Artificial intelligence : machine analysis and decision-making.

Floating Rate Treasury Note : a debt instrument issued by the U.S. government whose coupon payments are linked to the 13-week Treasury bill auction rate.

Federal Reserve : The Federal Reserve System is the central banking system of the United States.

Rate Hike : refers to an increase in the policy rate set by a central bank. In the U.S., this generally refers to the Federal Funds Target Rate.

Cyclical stocks : Refers to stocks in the Consumer Discretionary, Energy, Industrials, Materials, Financials and Information Technology sectors.

Balance sheet : refers to the cash and cash equivalents part of the Current Assets on a firms balance sheet and cash available for purchasing new position.

Cash flows : a measure of how much cash a business generates after taking into account all the necessary expenses, including net capital expenditures.

Fed tightening : Refers to the Federal Reserve enacting monetary policies that have the overall impact of reducing the availability of credit, which is widely thought to have the potential to slow economic growth.

High Yield : Sometimes referred to as "junk bonds," these securities have a higher risk of default than investment-grade securities.

Valuation : Refers to metrics that relate financial statistics for equities to their price levels to determine if certain attributes, such as earnings or dividends, are cheap or expensive.

Quality : Characterized by higher efficiency and profitability. Typical measures include earnings, return on equity, return on assets, operating profitability as well as others. This term is also related to the Quality Factor, which associates these stock characteristics with excess returns vs the market over time.